

Development Policy



Our development policy outlines how we plan to build and buy new homes.

Our new homes will:

- Be high-quality
- Meet minimum standards and built with plenty of space
- Energy efficient
- Modern (fit in with the surrounding area)

Our focus on energy efficiency and sustainability means that the new homes are a good investment. This will benefit our tenants and the environment.

Our developments improve the natural environment and help create more plant and animal life. This benefits both the people living in the new homes and the environment.

Our new homes will be designed to be net zero-ready from April 2025. We support the world's effort to tackle climate change.

Some of our new developments will have homes fit for people who are 55+ years old or have disabilities.

We will meet the accessibility and good space standards so that you can live comfortably in your home.

We follow the standards and procedures from Homes England and the Capital Funding Guide, making sure we buy and develop land responsibly.

Please let us know if you or someone else in your household has any vulnerabilities.

You can get in touch with us by phone, email, Live Chat or My Livin app.

What next?

[Read the full policy at
livin.co.uk/policies](https://www.livin.co.uk/policies)

[Not satisfied with this service?
Let us know at livin.co.uk/complaints](https://www.livin.co.uk/complaints)

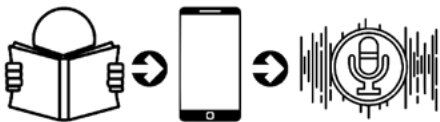
Contact us by phone if you need a copy of this policy or more information about feedback and complaints, we will be happy to post this out to you.

Please let us know if you need additional support to read this document.

We can provide this document in over 250 languages. Our most common are:

عربي (Arabic) Български (Bulgarian) Hrvatski (Croatian) čeština (Czech) پسراف (Farsi)
Magyar (Hungarian) polski (Polish) Português (Portuguese) Română (Romanian)
Español (Spanish) Український (Ukrainian)

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